

**NC Department of Health and Human Services
Division of Social Services**

Success Coach Model Overview

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Adoption Manager**

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Post Permanency Services

Permanency Exits

Positive, Healthy,
Nurturing

Continuation of Stable
and Safe

Support



What is Success Coach?

Case Management

Placement Stabilization

Child Well-Being

Permanency Exits

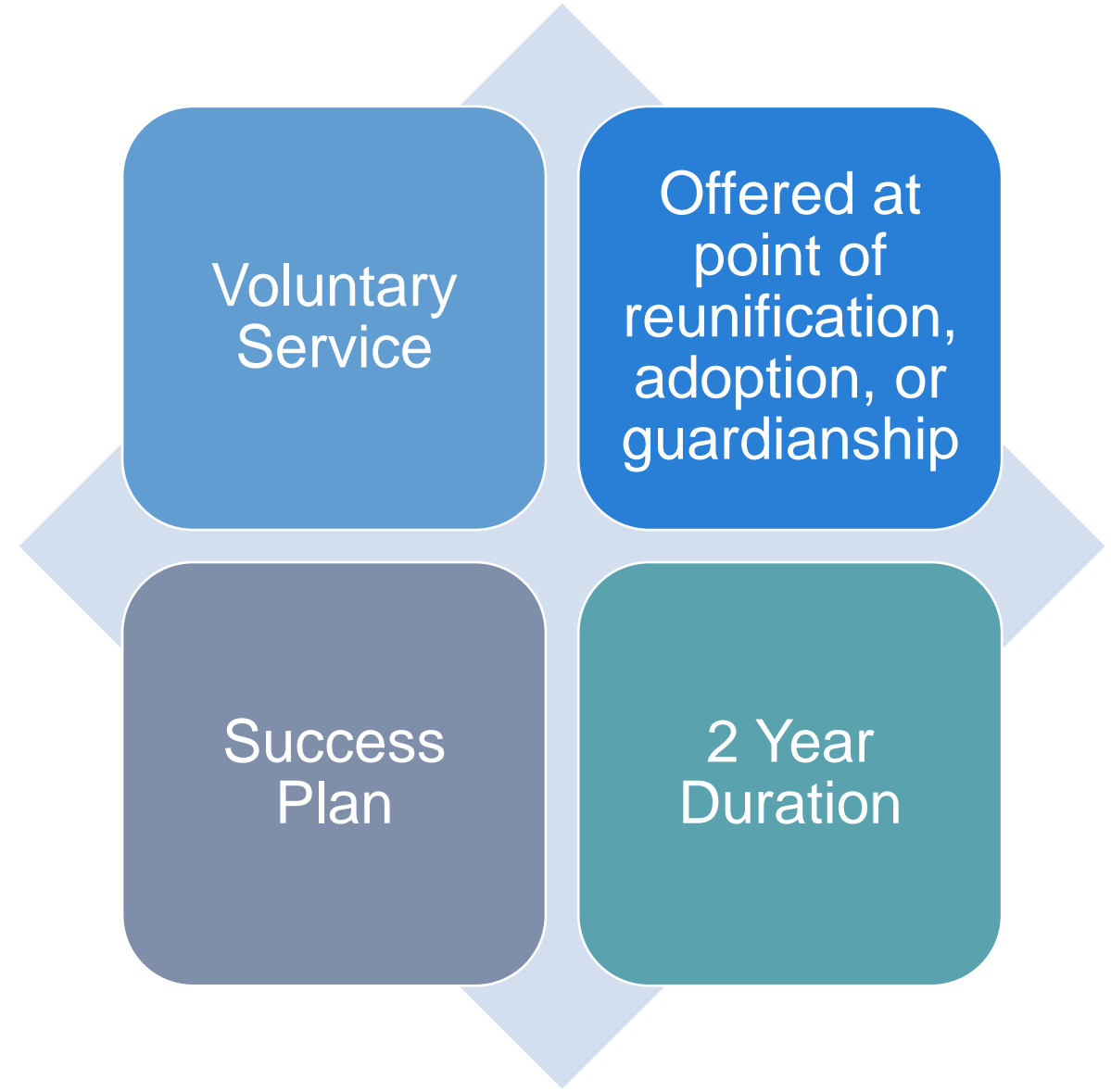
Success Coach

Develop services based on assessed needs of reunified, adoptive and guardianship families:

- **Child behavior/mental health concerns**
- **School issues**
- **Ongoing emotional support for families**
- **Assistance with financial needs/child care**
- **Parenting skills/discipline**
- **Social/emotional support for children**



What is Success Coach?



Measurable Child Well-Being Indicators:

Mental/Emotional Health

Family Functioning

Caregiver Self-Sufficiency

Child's Education

Environment

Social/Community Capital or Support

Reduce risk of repeat maltreatment

Reduce the risk of reentry to foster care

Increase social support for the family

Increase family self-sufficiency

Increase family's ability to manage crises

Increase parent's ability to access medical & mental health services for the child

Increase parenting skills

Increase child's ability to perform on or above grade level in school

Increase parent's ability to advocate for and access educational services

PROGRAM ELEMENTS

Functions

- Engagement
- Assessment
- Goal Planning
- Service Coordination
- Skill Building and Reinforcement
- Crisis Intervention, Prevention and Management
- Advocacy

Principals

- Family Centered
- Strengths Based
- Wellbeing Focused
- Empowerment Driven
- Culturally Sensitive
- Trauma Informed
- Team Oriented
- Ethical



Replication Sites



Training



Seven Regions



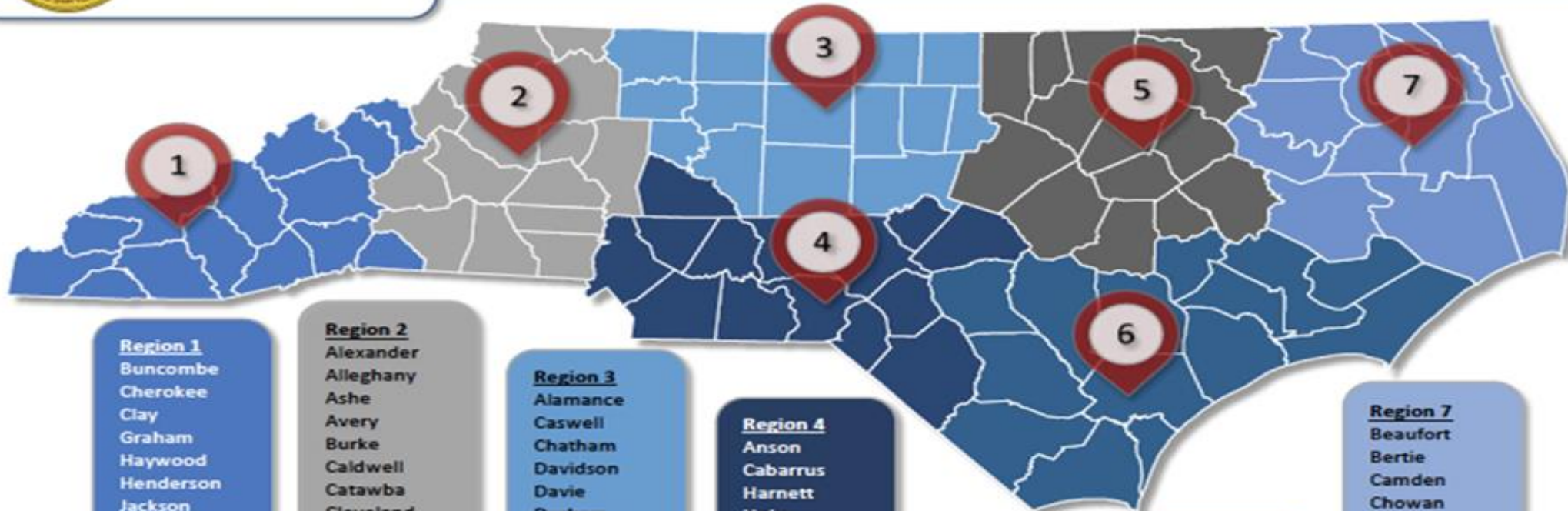
Support



Technical Assistance



North Carolina Child Welfare Services Regional Map



- Region 1**
- Buncombe
 - Cherokee
 - Clay
 - Graham
 - Haywood
 - Henderson
 - Jackson
 - Macon
 - Madison
 - Mitchell
 - Polk
 - Swain
 - Transylvania
 - Yancey

- Region 2**
- Alexander
 - Alleghany
 - Ashe
 - Avery
 - Burke
 - Caldwell
 - Catawba
 - Cleveland
 - Gaston
 - Iredell
 - Lincoln
 - McDowell
 - Rutherford
 - Watauga
 - Wilkes

- Region 3**
- Alamance
 - Caswell
 - Chatham
 - Davidson
 - Davie
 - Durham
 - Forsyth
 - Guilford
 - Orange
 - Person
 - Randolph
 - Rockingham
 - Stokes
 - Surry
 - Yadkin

- Region 4**
- Anson
 - Cabarrus
 - Harnett
 - Hoke
 - Lee
 - Mecklenburg
 - Montgomery
 - Moore
 - Richmond
 - Robeson
 - Rowan
 - Scotland
 - Stanly
 - Union

- Region 5**
- Edgecombe
 - Franklin
 - Granville
 - Greene
 - Halifax
 - Johnson
 - Nash
 - Northampton
 - Pitt
 - Vance
 - Wake
 - Warren
 - Wayne
 - Wilson

- Region 6**
- Bladen
 - Brunswick
 - Carteret
 - Columbus
 - Craven
 - Cumberland
 - Duplin
 - Jones
 - Lenoir
 - New Hanover
 - Onslow
 - Pamlico
 - Pender
 - Sampson

- Region 7**
- Beaufort
 - Bertie
 - Camden
 - Chowan
 - Currituck
 - Dare
 - Gates
 - Hertford
 - Hyde
 - Martin
 - Pasquotank
 - Perquimans
 - Tyrrell
 - Washington

Regional Approach to Child Welfare Services
North Carolina's seven (7) child welfare service regions are designed to increase county collaboration, expand direct service programs, and improve accessibility to NCDSS resources and staff statewide.

Next Steps

Catawba
County

Request For
Proposal

Replication
Sites

Training of
Sites

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