



Wednesday, October 17, 2018 | Opening Session - 1:00 – 2:45pm

Session 1 - 3:00– 4:30p

Workshop 1	Workshop 2	Workshop 3	Workshop 4	Workshop 5	Workshop 6	Workshop 7
NC's Trio for Family Engagement Erin Baluyot and Arlette Lambert, NC DSS Line/Mgmt	NAS Babies a Pender County Response Wes Stewart Pender Co. DSS Dirs State Mgmt Board	Subsidized Child Care and Fund Management in NC FAST Elizabeth Everette Div. of Child Development Line Dir Leadership	SNAP Collaborative: Spreading Beyond Food and Nutrition Services to Work Support Programs Judy Lawrence NC DSS ALL	Appeals in Personnel Issues Sylvia Johnson Dir/Leadership	Involuntary Evictions From Long-Term Care Facilities Victor Orija, NC DAAS ALL	NCACBSS Board Member Training (11:30a – 5:00p)

Thursday, October 18, 2018

Session 1 - 8:30 – 10:00a

Workshop 1	Workshop 2	Workshop 3	Workshop 4	Workshop 5	Workshop 6	Workshop 7
Hidden HIPAA Risk at NC County DSS Greg Manson Dir. Audit & Compliance Carolinas IT Inc. Dir Mgmt	Understanding the Family First Prevention Services Act Alycia Blackwell-Pittman, NCDHHS Secretary's office ALL	Customer Svc. Sherry Bradsher/Cansler Line Cansler Collaborative Resources, Inc. ALL	Putting the Pieces Together for a Stronger Child Welfare System Kathy Stone Wilson Co. DSS ALL	Medicaid Managed Care and Local DSS Operations Part I Debra C. Farrington NC DHHS ALL	Sudden Closure of an Adult Care Home: A Coordinated Response Megan Lamphere NC DHHS ALL	NCACBSS Annual Meeting

Session 2 - 10:15 – 11:45a

Workshop 1	Workshop 2	Workshop 3	Workshop 4	Workshop 5	Workshop 6	Workshop 7
NC FAST Project 4 Updates David Giovacchini Line Dir Mgmt	Employee Relations Sylvia Johnson Dir/Leadership	Foster Care - Tracking, Reimbursement, and Reconciliation Kathy Sommese NC DHHS Line Dir Mgm	Medicaid Managed Care and Local DSS Operations Part II Debra C. Farrington NC DHHS ALL	TAKE CHARGE – Prevent a Second Disaster Vivian Tookes CCDSS Line Mgmt	NC's Program Improvement Plan Arlette Lambert, NCDSS Line/Mgmt	NCACDSS/NCACBSS JOINT SESSION TBD Sharnese Ransome Dirs Mgmt Bd

Thursday, October 18, 2018 (continued) / Best Practice Awards, Services Awards and Special Recognitions Luncheon - 11:45 am – 1:30 pm

Session 3 - 1:45 – 3:15p

Workshop 1	Workshop 2	Workshop 3	Workshop 4	Workshop 5	Workshop 6	Workshop 7
Policy Updates within the Child Care Subsidy Arena Elizabeth Everette Div. of Child Development Line Dir Leadership	Lexis Nexis Workshop TBD Education Consultant Accurant for Government Line	Developing An Advocacy Strategy for Adult Services Mary Bethel, NC Coalition on Aging	Tracking Medicaid Timeliness Carolyn McClanahan Division of Health Benefits Line Dir Mgt Bd	Directors Value Sort Col. Joe LeBoeuf, PhD Directors	Understanding Metrics that Guide Our Process Jennifer Oshnock NC DSS Line/Mgmt	NCACBSS Annual Meeting

Session 4 3:30 – 5:00p

Workshop 1	Workshop 2	Workshop 3	Workshop 4	Workshop 5	Workshop 6	Workshop 7
NC FAST Help Desk Advancing Forward with Past and Future Best Practices Tracy Hicks Line Dir Mgmt	Foster Care Roundtable Erin Baluyot, NC DSS Line/Mgmt	Letters and Numbers Really Do Equal Money Kathy Sommese NC DHHS Line Dir Mgmt Bd	Target: Accuracy Carolyn McClanahan Division of Health Benefits Line Dir Mgt	When FMLA and ADA/AA Intersects Phyllis Jones Cumberland Cnty DSS Dir/Leadership	Training for APS Supervisors: What's Missing? Sarah Smith NCDAAS Dirs Mgmt	NCACBSS Annual Meeting

Friday, October 19, 2018

Session 1 - 8:30– 10:00a

Workshop 1	Workshop 2	Workshop 3	Workshop 4	Workshop 5	Workshop 6
Safety and Risk and the OSRI Holly McNeill and Michael Ward, NCDSS Line/Mgmt	Foster Care 18-21 and the Transition to Adult Services Joyce Massey-Smith NC DAAS Line Mgmt	Making Them Visible: Supporting for Children of Incarcerated Parents Melissa Radcliff Our Children's Place of Coastal Horizons Center ALL	Economic Benefit Programs and NC FAST Updates David Giovacchini Line Dir Mgmt	A Model Approach for Change in Child Welfare (AMAC-CW) Crystal M. Black CCDSS Dir Leadership	NCACDSS Executive Board Meeting

Session 2 - 10:15am – 11:45a

Workshop 1	Workshop 2	Workshop 3	Workshop 4	Workshop 5	Workshop 6
Child Support Services: Understanding Performance Measures and Incentives Carla West NCDHHS Line Dirs Mgmt Bd	Consolidation Jay Burrus Dare Co. Dirs Mgmt	Guardianship, TCLI and Dignity of Risk: Challenges for Public Guardians Leslie Karjarnis NCDAAS Dir Mgmt	Community Impact: Empowerment and Entrepreneurship Angela Pate FMS-A Public Consulting Group Company ALL	The Landscape of Prevention in NC Kristin O'Connor NC DSS Line/Mgmt	Equal Access and Accessibility within Today's Local Service Agency Carlotta Dixon, NC DSS Beatriz Romeo-Escobar US HHS OCR Line/Dir/Mgmt (Federal Compliance)

Closing Session - 12:00 pm – 12:30 pm Conference Highlights / Door prizes