



**NEW HANOVER COUNTY**  
the model of good governance

## New Hanover County, North Carolina is seeking a **Health and Human Services Director**

New Hanover County, North Carolina, with a population of 235,000 residents, seeks a Director for the consolidated Human Services agency to be a strong leader in our dynamic, strategic, and data-driven organization. The Director will be part of a professional organization with a clear vision as a vibrant, prosperous, and diverse coastal community, committed to building a sustainable future for generations to come.

The ideal candidate will have proven success using data-driven decision making to implement innovative service delivery approaches, while supporting a collaborative and transparent work culture, as well as successfully maintain relationships and understand the diversity of needs and complexities inherent in the delivery of services within the community.

### The Community

Although New Hanover is the second smallest of 100 North Carolina counties with less than 200 square miles of land, it is one of the most densely populated. In addition to being a great place to live, New Hanover County is a great place to do business. Tourism, film production, healthcare, and the hospitality sectors power our economy.

### The Organization

New Hanover County operates under a governing board/manager form of government where policy setting is the responsibility of the Board and policy execution is the responsibility of the Board appointed County Manager. To serve the citizens of this progressive, regional urban center, the New Hanover County Board of Commissioners adopted a county-wide strategic plan, where its backdrop is framed by these vision and mission statements and a set of shared values that govern how the Board and staff make decisions. These shared values are professionalism, integrity, innovation, stewardship, and accountability.

### Benefits

New Hanover County offers a competitive benefits package designed to encourage and support your health, well-being and productivity. Benefit options include medical, dental, elective supplemental insurance options including short-term disability, vision, and voluntary term life; local government retirement; 401(k) and deferred compensation, employee assistance program, generous paid leave, 12 paid holidays, and 100% employer paid long-term disability. For more information about New Hanover County benefit options, please [visit our website](#).



# Health and Human Services Director

## Essential Duties

New Hanover County is seeking a results-oriented, professional in the human services field with exceptional leadership, strategic planning, and communications skills to lead the consolidated Health and Human Services agency. This position works for an assistant county manager but will require advice and consent, after nomination by the county manager, from a 15-member health and human services advisory board per North Carolina General Statutes. Specifically, the director is responsible for overseeing all department programs in the areas of community health, nursing and clinic operations, environmental health compliance, economic services programs, and social work programs. Additional duties include overseeing personnel management for over 500 employees; implementing policies; interpreting and executing decisions made by the Board of Commissioners and the Human Services Advisory Board; preparing and administering a budget of approximately \$51 million; identifying and responding to changes in policy and mandates; advising elected officials and the advisory board; and responding to the public.

Must be hands on in operations, expert in program management, involved with team building approaches, and able to identify and incorporate best practices in support of innovation and efficiencies.

## Minimum Qualifications

Master's Degree in the health and human services field or public administration or a related field and seven (7) years of progressively responsible human services experience, including three (3) years at a management level; or an equivalent combination of education and experience. Must have valid NC Driver's License, good driving record, and own transportation.

## Compensation

The **minimum hiring salary** for this position is **\$138,183** + a competitive benefits package. Salary is negotiable, depending on qualifications.

## Other Information

Hours are 8AM-5PM weekdays; must be available for evening meetings, special events, and during emergency situations. Must have a valid NC Driver License. Must obtain residency in New Hanover County within 6 months of employment. This position is open until filled; however, **priority consideration will be given to applications received through Friday, July 24, 2020.**

A completed application must be submitted and received through the New Hanover County website at [www.nhcgov.com/careers](http://www.nhcgov.com/careers). Applicants are required to thoroughly complete this on-line application and must attach a cover letter and resume in the "attachments" section. EOE