

Monthly CSC Call

Date: May 13, 2020

Location: Webinar only no meeting on Dix Campus

In attendance via the webinar: See attached spreadsheet

Time	Presenter	Topic	Notes
945a	Chuck Lycett, Director, Dare County	Welcome	<ul style="list-style-type: none"> • Will continue to have these meetings each month. • Some Directors listening to nationwide calls re: COVID-19, which have been helpful (e.g., FNS in CA and court in TX).
947a	Ann Granby Program Manager Durham County Social Services	Child Protective Services Lessons Learned	<p><u>Durham Co.'s experience in CPS:</u></p> <ul style="list-style-type: none"> • Durham Co. was featured in a piece on Spectrum News re: how they have responded to COVID-19. • Partnering with Public Health to make sure they have to correct PPE (have N95 masks and gowns for COVID-19 positive cases – PH measures the staff for proper fit). PH has also accompanied CPS SWs on visits when needed. • All of their staff have N95 masks • They have additional PPEs to provide to families to wear during F2F visits • Are doing 8-12 feet distance when interviewing if possible • SWs are using FaceTime to do a tour of the home to prevent the SW from needing to enter the actual home, especially on the cases where someone is COVID-19 positive • LE has been supportive because they have list of all COVID-19 positive people in Durham Co. • Lesson learned: make sure you have enough PPE for staff and families to provide an extra sense of security. If staff have to come into the building it is rotated – typically no more than 10 staff in the unit at once (one person from each team in the building to respond to immediate or 24-hour responses) while others work offsite (especially because most SWs do not live in Durham Co. and their response time would take longer)
955a	Sara Bradshaw Foster Care and Links Social Worker Dare County	Lessons learned with foster care during COVID19	<p><u>This SW's experience in her county (caseload of 13+yo youth)</u></p> <ul style="list-style-type: none"> • Dare Co. was quick to make sure everyone had access to a virtual atmosphere (already had iPads, using Zoom, etc.) • Utilizing porches and yards for in-person visits • Using Zoom has allowed SW to build relationships with children in therapeutic placements that isn't as easily done via telephone • Youth using telehealth to continue with their established therapy (have been a decrease in missed appts. also) • PRTF placements: communication and the quality of therapeutic engagement

			<p>has increased during COVID-19</p> <ul style="list-style-type: none"> • Do see value to use these resources to enhance services even after COVID-19 • Lesson learned: Allow the youth to guide how the contacts occurred during this time (i.e., F2F, Zoom, phone). Difficult topics are easier for some youth to discuss via phone so SW cannot see their face.
1000a	Deborah Walker Program Administrator Craven County	Lessons learned with foster care during COVID19	<p><u>This PA's experience at their agency:</u></p> <ul style="list-style-type: none"> • Better partnerships with community agencies and neighboring DSS counties • PA helping SWs think about other options other than F2F contact (e.g., mailing something) • Lucky that their SWs already had iPads and adjusted to using FaceTime for some staff to meet family needs because families could not use Webex. • A foster family did not have technology, but the child had an iPad issued via school, and school gave permission for the use of the iPad for virtual visits • Foster Care Parent/Child Visits: most have been good about it; one foster family wasn't open to assisting with those visits – sending the SWs to the foster home for the visit (outside) as opposed to it occurring at the agency and/or supervising this visit virtually with parent and foster family there • Considering using their 15-passenger van if clients need transportation in the future to increase social distancing • Most of the staff are working from home and scattering/staggering after hours office time to decrease spread of virus • Had some struggles with Webex (learned to use the phone so didn't miss anything) • Staff are struggling being isolated from their co-workers and are encouraged to use Google Hangouts via their iPad to stay connected/ask each other questions • Lesson learned: youth tend to engage in a virtual platform more easily than others and when they wouldn't engage previously in F2F
1005a	Judge Corpening District Judge - New Hanover and Pender Counties	Lessons learned in the courts during COVID19	<p><u>Judge's experience in Hanover and Pender Co.:</u></p> <ul style="list-style-type: none"> • Acknowledged changing guidance of virtually • Virtual hearings don't work as well if some people are on virtually and some in person in the court room – works better if everyone virtually • Ear buds for virtual hearings are needed • Will look at using virtual hearings for future situations if needed (e.g., floods, etc.) • COVID-19 has interrupted permanence for children due to only being able to do emergencies only for the first month or so (delayed adjudications, etc.) • In Pender Co., almost all of the hearings have been virtual/remote (two weeks ago did 20 hearings remotely) • Advice for counties who have not had remote hearings: TX went remote very

			quickly and went remote in everything they do, and they said don't expect it to be perfect because it isn't the same as an in-person meeting/hearing, but take advantage of doing business safely. We need to grow accustomed to not seeing people in person in a crisis like this to keep people safe.
1015a	Brandi Bullock and Wendy Staton Attorney and Program Administrator Scotland County	Lessons learned in the courts during COVID19	<p><u>Attorney and PA perspective about the courts:</u></p> <ul style="list-style-type: none"> • Have had a lot of collaboration with Clerk's office, court coordinator and Judge's to have virtual hearings • Staff have worked hard to get the court reports out to everyone • Even if clients cannot access the internet, they have participated in hearings via phone with their attorney on the phone • Their Judge has been good about giving the attorney time to talk with their client • For larger dockets have used the court room • Even if the Clerk was in the courtroom, it is important for the Clerk's to still be on Webex so they could hear the calling of the docket • Lessons learned: Make sure supervisors have their staff contacting all parents re: how COVID-19 will impact their court case/hearing and to make sure social workers and supervisors are prepared for the court hearing. Have good collaboration with the court system.
1020a	Jennie Kristiansen, Director, Chatham County and Lisa Cauley, DHHS/DSS Deputy Director, Child Welfare	Foster Home Licensing	<p><u>Updates on Policy due to COVID-19:</u></p> <ul style="list-style-type: none"> • Dear Director letter that went out this week <ul style="list-style-type: none"> ○ Some of the changes require waivers of administrative rules, but they opted to do something easier by telling counties to ask for waivers of all rules for <u>every</u> family. Complete the waiver and turn it into Black Mtn. ○ Tip Sheet for how to continue to license foster parents. Children's Alliance of Kansas owns the training and we must follow the options provided. Can use Deciding Together virtually (self-guided with support from trainer weekly), but not MAPP. Contact Tammy Shook if you have questions about the training. ○ State has sent a survey to get at capacity of counties to train Deciding Together (for train the trainer) ○ If you have questions about training that has already occurred and if it counts, contact Black Mtn. to ask about this (Jodi Franck). <p><u>What Chatham Co. has done:</u></p> <ul style="list-style-type: none"> • Have funding to contract with previous staff who were trained.
1025a	Lisa Cauley, DHHS/DSS Deputy Director, Child Welfare	LE and DA Notification Follow-up	<p><u>Follow-up from presentation last Friday on 100 County Call (?)</u></p> <ul style="list-style-type: none"> • Instances of parental child neglect that would also be instances of inappropriate discipline (this is the change to the policy) <ul style="list-style-type: none"> ○ You have to look at the law around misdemeanor child abuse and

			<p>compare it to the intake report to see if it rises to misdemeanor child abuse in your opinion you are required to make an immediate verbal notification and a subsequent written notification within 24-hours to LE (not required to notify the DA). Guidance is that we <u>have to call the LE entity and then if they say fax the report we are covered.</u></p> <ul style="list-style-type: none"> ○ Have always had to make these notifications to LE and DA re: parental child abuse, so that has not changed; however, if the parent has an active military affiliation you must make the report to the military affiliation – must be a verbal notification and subsequent written notification, as statute requires) ○ Non-caretaker reports re: inappropriate discipline and abuse: these are the same and must include notification re: reports that rise to misdemeanor child abuse as well ○ Will get this information in the policy manual pretty soon ○ Will send Friday’s 100 County call webinar on this out to the Director’s Association for dissemination ○ Consult with County Attorney re: whether acceptable for DAs office to consider LE their designee for required notifications – need to make sure they feel that meets the letter of the law <p><i>*Ceased questions due to time and said this has been covered several times in different forums.</i></p>
1043a	Chuck Lycett, Director, Dare County	Wrap up	<ul style="list-style-type: none"> ● Hope to do this again in June – send topics you would like covered to kharrington@catawbacountync.gov