

County Pitt County Department of Social Services
Department of Social Services

Submitted By Michele Mccorkle

Title Family Support Services Program Administrator

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Project Title Help Is On the Way – Amnesty Days Offered

Category Empowering Clients to Self-Sufficiency
(Please select one)

Project Description and Summary

What did you do?

Describe your program or project. What did you do? What is the history behind the program/project? What did you hope to accomplish? What was your timeline? Your budget? How did you identify your objectives? How well did you use available resources?

Overview: Child Support Services offered amnesty in July. The dates of the project were July 25-27, 2017. The Amnesty Project was offered as a means for noncustodial parents to come into the office, find resolution to their outstanding order for arrest and obtain child support for the children. The end of July was selected in an effort to offer financial assistance to custodial parents with children going back to school. Our local office prepared a flyer advising of the upcoming event and the

additional services which would be offered during the project. Approximately two weeks prior to the event the flyer was mailed to each individual who had an outstanding order for arrest (according to information provided by our Sheriff's Department). We also worked closely with our Public Information Office to advertise the event throughout the community. No additional funding was utilized to conduct this project. Additional Services offered: Job Skills Training, Job Placement, Debt Forgiveness Program, and LIFE of NC Fatherhood Program Partners: A Food and Nutrition Employment Services Social Worker was on site to speak with eligible noncustodial parents about their program, services offered and other resources within the community for potential employment. A representative from LIFE of NC was also on site to discuss the Fatherhood Program and other programs offered as a means to employment or increased earning capacity. Our Public Information assisted by preparing a press release prior to the event and the local newspaper as well as TV stations sought coverage of the project

Project Success and Impact

What was the outcome?

Was your program/project a success? What was the impact? How did you measure the impact? How widespread is the impact of your program/project? How were you able to overcome obstacles and challenges? Did your program/project meet your established objectives?

Outcome: The project was a success in that a total of 29 individuals representing 47 cases were granted amnesty and a fresh start on being in compliance with their child support case. Further, 47 families representing, 51 children obtained child support from a noncustodial parent who was previously noncompliant with their child support order. One person opted to learn more information regarding the Fatherhood Program. A total of \$6,835 was collected during this project on behalf of the children who had otherwise made no indication of future compliance. The amount collected reflects payments applied to current support and arrearages on a child support case and could be distributed to custodial parents who do not receive public assistance.