

ECONOMIC SERVICE PROGRAMS  
COMMITTEE MEETING MINUTES  
January 9, 2019

Committee Chairs: Trish Baker, Will Wakefield, Angie Karchmer & Cathy Lytch

**DCDEE**

Elizabeth Everett

State spending co-efficient is 103%

Federal Shutdown & DCDEE – The State has enough in reserves to continue services until the end of the fiscal year. Underspending counties can continue to take children off of the waiting list. Overspending counties should stop taking children off of their waiting list.

Unduplicated Count and Report – DCDEE received a report for November Services paid in December. Informed by DCDEE partners that the report is excellent and contains a lot of data. The report should help counties manage their funding. Jose is determining how and where to post the report. From this report, counties will be able to filter data to obtain accurate unduplicated child count.

Provider Re-enrollment – state extending re-enrollment for a few more months. 220 providers did not complete their re-enrollment and had active children attending their center. NC FAST did a batch re-enrollment to ensure all providers with active children were enrolled.

Provider Agreements – state will be updating provider agreements. The new agreements will allow the state to automatically take back 20% of current payment when the center has an overpayment. This will eliminate the need for counties to complete provider agreements for every overpayment. More information will be forthcoming. State will need counties to assist with getting all of the updated provider agreements signed.

DCDEE will be moving Jan 24<sup>th</sup> and 25<sup>th</sup> and should be operational by Jan 28<sup>th</sup>. Email address will remain the same. DCDEE will send out new mail and phone numbers for staff.

**NCFAST**

David Giovacchini

Program Integrity Update (P9) – 29 remaining counties are scheduled to “Go Live” January 22<sup>nd</sup>. To date conversion process has been smooth. There will be a readiness call on Jan 15<sup>th</sup>.

Document Management Update (P12)

Problems have been discovered with taxonomy, thus this will not be included in January release, however it should be included in the February release.

NCFAST team hopes to provide information to the group at the February meeting regarding Federation process. The team is working with the federation pilot county.

**CHILD SUPPORT**

Carla West

Background & Security Check Update –

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Multi Factor Authentication started rolling out - you won't be asked to submit your code until your county go live

Background checks – each county must provide the name of the person handling the background checks – there are 16 total who have not submitted their forms

- MOU State Child Support with SBI
- Don't call SBI directly

The costs are reimbursable on the 1571 – developing policy

Federal Shutdown – program is funded thru September but could see an impact to collections as unsure how fed shutdown will impact federal tax intercept payments  
Also federal employees who do not get pay checks could impact collections

Monthly Report Discussion & MOU measures -Call scheduled with each county to review performance measures and where to get data. Child Support goals are annual not monthly. CSDW House bill 630 folder houses the child support data in its own folder

Friday at 2 pm – call re: data in CSDW and where to find Child Support, Economic Programs

**DHB (DMA)**

Eva Fulcher

MA Policy Manual Update – Integrated manual has been located back to the online manual. MAGI admin letters updated into the manual. All Medicaid policy will be removed from the integrated manual.

New OST Mgr – Marissa Adams

Recipient on review report training (Pondera rpt) will be posted and will be required to be viewed by all staff and lists must be sent in to - this rpt in NCTRACKS

P14 – No touch review – in process

List of Reports to be worked monthly – update –

Medicaid Eligibility County Reports will be coming and will be posted on DHB – County tab under resources

PERM Update (Betty Dumas-Beasley) – 690 cases pulled. Contractor has access to NCFASST and are doing the gateway training.

Jenelle Berkley Maribel – new employee in OCPI introduced  
SFY 2018 Audit –

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At the time the review was started only 3% had corrected their cases, now almost all counties have now corrected the cases, this should be done as soon as an error is identified as this will limit overpayments.

2018 findings – OSA has sent 83 case findings – 42 of these were associated with SDX 34 cases were cited because ex parte was not completed timely – only 5 beneficiaries were eligible after the ex parte was done

Counties should look at their SSI process – who is handling the queue – what is the FNS worker doing with the task notification.

FY 2019 Audit MAGI will be included. This will be the last yr OCPI looks at the cases, it will be a contractor who does this in future. Errors must be corrected immediately Use SSI term report and task notification

It was reported that there was a defect with SDX cases, the system is changing the county SDX user to another county so tasks are going to another county

Jenelle also analyzes 2<sup>nd</sup> party data and makes recommendations on what county has submitted.

Pondera rpt – Findings were shared - 106 individuals  
Provider will not get paid for 20 days until staff works the rpt

Medicaid PI training – Survey will be sent in Feb to staff to get needs  
Compliance visits will be done to counties – 2 PI at state will be doing this

County Medicaid Audit –  
DCDL and webinar on auditing and reviewing of the records coming in  
30-35 counties per year will be audited, 20 cases per month  
96.8% accuracy rate is required. Determining eligibility accurately.  
90% accuracy rate on internal controls