ECONOMIC PROGRAMS COMMITTEE

Meeting Minutes

June 9, 2021, from 12:00pm-2:00pm

Line opens at 11:50am

Join Zoom Meeting

<https://zoom.us/j/98239748271?pwd=eU1rWUdmRHNVTTZXeU5ISUNKZEhudz09>

Meeting ID: 982 3974 8271

Passcode: 448200

Dial by your location

+1 301 715 8592

Co-Chairs- Trish Baker, Davidson County

Catherine Lytch, Brunswick County

Angie Karchmer, Gaston County

Will Wakefield, Caldwell County

Presentation can be viewed here: <https://www.ncacdss.org/meetings/economic-programs-committee/>

**North Carolina Justice Center**

* **Advocacy and Input presentation Heba Atwa, Policy Advocate 20 mins**

Presentation on Poverty in NC. Presentation can be found on the NCACDSS website. 1 in 3 North Carolinians in the 200% of Poverty Level. Advocacy group looking at ways to assist North Carolinians on how to recover from the pandemic. Reviewing and advocating the following changes:

TANF increase benefit, revamp subsidized employment.

Increase access to UI and extended and increase the benefit.

Increase SNAP by 15 percent and extend the benefit for those who cannot find a job.

Expand Medicaid.

Bring back the EITC.

Adequately fund the childcare subsidy program

Group discussion on increasing resiliency to boost our recovery.

Profile of a typical client pre-COVID and how has it changed.

What COVID procedures changes most benefitted clients

What policies do you suggest to create a bridge from poverty to financial stability?

**Economic Services Training Programs and Practices- County Overview** 80 mins

* Union County Cheyenne Miller

New Hire training guide for FC Medicaid. Training is split between applications and re-certifications. Trainings are approximately 8-12 weeks. Provided with syllabus and training activity manual. Everything that trainee does is evaluated. Second party reviews are completed on all cases completed by trainees. A score of 90% or better on five cases is required prior to begin released to their immediate supervisor. A weekly report is submitted to PA and Supervisor.

Shanda – FNS training

3-month training process. The assignments are reviewed by the trainer in order to determine the trainee’s comprehension of the topic reviewed. Trainees are given a topic training test and must score 80% to pass. Supervisor and PA receive a weekly progress report.

* Scotland County - April Snead

Created quality assurance team using lead workers. Approximately 50 ES workers. Created a training manual for IMC I and II staff. Use the manual for all IMC staff. The manual outlines the timeline and expectations. Sign up new staff for IMC training program offered at the community college. Before completing independent work must pass 20 file reviews for accuracy. One completing independent work.

* Buncombe County - Heather Ramsey

Training Module created. Module topic’s Policy Basics, Eligibility Overview, Application, Reviews, and Changes, Appeals, Hearing. Once complete module trainings then begin casework. Cases are reviewed and must pass at state passing rate. Use sandbox as a training tool. Create training timeline once training team is aware of new hire start date.

* Craven County – April Rollins

Lead workers train staff. Milestones and timeline are identified. Train with recertification before applications. Cases are reviewed and must meet quality measure prior to being released from training. Use the state’s checklist when conducting reviews as well train on person page clean up.

* Guilford County – LeCorey McCrary and Bridget Wiggins

Four phase training model spanning 10 weeks. Focus on program specific policy, system training, practical phase, completion of training and mentoring phase.