

CALDWELL COUNTY, NORTH CAROLINA DEPARTMENT OF SOCIAL SERVICES (DSS) DIRECTOR



Caldwell County Department of Social Services (DSS) is seeking an experienced, motivated, collaborative open-communicator for the position of DSS Director. The population is 80,820 residents with a large and diversified manufacturing base, and beautiful outdoor opportunities. Nestled in the foothills of the Blue Ridge Mountains, Caldwell County is a nature lover's sanctuary. With access to many rivers, creeks, lakes, and woodlands (i.e. Pisgah National Forest, Lake Hickory, Lake Rhodhiss), tranquility is always at your fingertips. If you are looking for a quaint atmosphere with the ability to reach cities in just minutes, Caldwell County is calling.

The DSS Director is responsible for the day-to-day department operations with 165 full-time employees. The FY22-23 Budget totals \$16.5 million.

The ideal candidate will demonstrate:

- strong interpersonal skills;
- the ability to effectively motivate, support and recognize DSS staff while being open to receiving feedback from and collaboration with all other Caldwell County departments
- the ability to develop and manage a complex budget with programs consisting of funds and regulations from local, state, and federal jurisdictions
- the ability and inclination to get out of the office and connect with the public, especially related non-profit and faith based groups in Caldwell County
- sound judgement in high-stress situations with a proven track-record of working effectively with emergency services (i.e. police, fire, EMS) and critical partners such as school, mental health, and legal systems
- proven visionary skills to develop strategic goals and projects

Education and experience requirements are as follows: Master's degree in social work and two years of supervisory experience in the delivery of client services; or a BS degree in social work and three years of supervisory experience in the delivery of client services, one of which must have been in Social Services; or graduation from a four year college or university and three years of supervisory experience in the delivery of client services, two of which must have been in Social Services; or an equivalent combination of training and experience.

The salary range is \$92,588-\$143,511 depending on qualifications with a full benefits package. **THE POSITION IS OPEN UNTIL FILLED. INTERESTED APPLICANTS ARE ENCOURAGED TO APPLY IMMEDIATELY.** Please submit a cover letter, resume, references, and WPCOG application to WPCOG Administration and HR Director David Pugh, at P.O. Box 9026, Hickory, NC 28603. Electronic submission of applications via email at david.pugh@wpcog.org is encouraged. Candidates will be subject to an interview and assessment process. Caldwell County is an Equal Opportunity Employer.