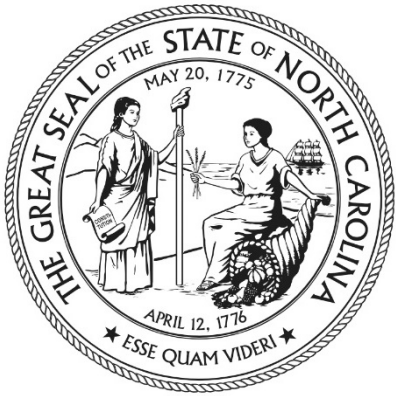


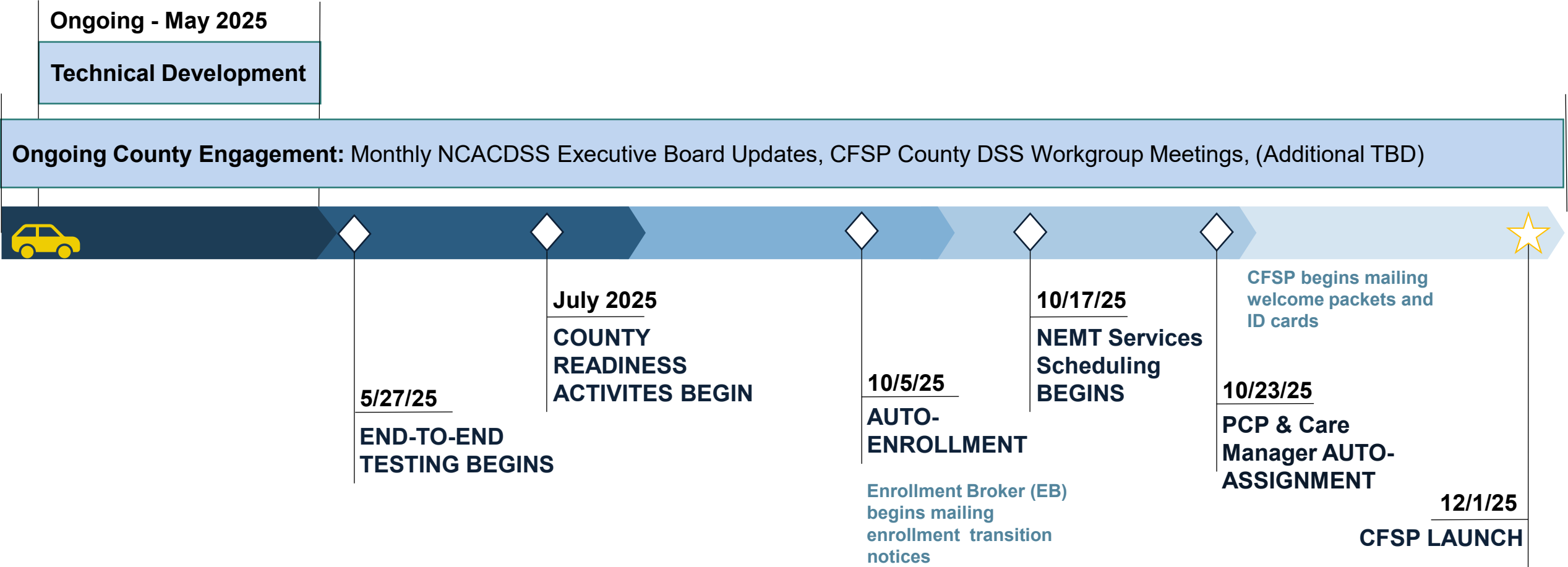


NCACDSS Eastern Regional Meeting CFSP Updates

10/24/2025

- 1 **CFSP Implementation Timeline and Status Update**
- 2 **CFSP Training Resources for County Workers**
- 3 **Action for IT Admins for CarePoints Connect**
- 4 **HBCT: Co-Location Update** *(remaining topics on a Separate HBCT Deck)*
- 5 **HBCT: Care Manager Assignments Logistics Update**
- 5 **HBCT: Placement Transition Team & Boarding Approach**
- 6 **HBCT: Fast Track Process Overview**
- 7 **HBCT: Handoff from County NEMT Unit to HBCT for Medicaid Transportation Brokering**
- 8 **Appendix: CFSP Training Resources for County Workers**

Department CFSP 12/1/2025 Implementation Timeline



CFSP Implementation: CFSP Training Resources for County Workers

NC Medicaid took a joint approach for training the county DSS to prepare for CFSP. Working together with State DSS and HBCT, the teams hosted live webinars for Medicaid and Child Welfare county staff in September and October. As of today, **over 3,000** county staff have attended 5/6 trainings.

Medicaid staff can now access the training materials on the [Learning Gateway](#).

- Overview webinar recording
- Transcript
- PDF Powerpoint slides
- FAQs from the 3 sessions

Child Welfare sessions will be completed this afternoon (10/24) and will be posted on [NCSW Learn](#).

- Child Welfare webinar recording
- Transcript
- PDF Powerpoint slides
- FAQs from the 3 sessions

Healthy Blue Care Together training resources.

- CarePoints Connect training materials created by HBCT will be posted on NCSW Learn.
- Office Hours will be held on **11/4 12-1pm** ([JOIN HERE](#)) and **11/20 10-11am** ([JOIN HERE](#)) for county staff to ask questions.

CFSP Implementation: Reminder to submit IT Admin for CarePoints Connect

DSS will access NC CarePoints Connect, via a Single Sign on with their NCID. Local County NCID Administrators will need to add all applicable DSS Staff to the “DHHS-NCCPC-Users” NCID group. This will provision access into the platform.

For more information about the NCID access provisioning, read the [DCDL for Social Services: CarePoints Connect Access Requirements](#).

ACTION: Please send Medicaid.PopHealth.CFSP@dhhs.nc.gov your list of County NCID Administrators and their backups by **October 29, 2025**.

Thank you