

Adult Services Committee Meeting  
August 8, 2018

Tri-Chairs welcomed everyone for attending meeting

Motion by Wes Stewart to approve the June 13<sup>th</sup> minutes, 2<sup>nd</sup> by Melanie Curprew. Minutes stand approve.

**APS Manual update - Lashana Baldwin**

Starting working on the manual Feb. of last year. The internal group has been working on the reorganization and the language within the manual. Trying to strengthen the language in the manual. Where we are now- 60 or so pages to strengthen, working on APS registry and the 5026. Reviewing and revising the appendices. We hope to wrap up in Dec. and send the work to the workgroup. We the want to reconvene the large group in October. Hoping for the finish process in November. An email will be sent out to the counties for comments.

Question on strengthening the language will there be training?

Ans. Yes there will be training and guidance on the manual. - Per LaShana Baldwin

Question - what will be the effective date and will the training be conducted prior to the effective date?

Ans. - There is no policy training, more clarification and guidance. Once the manual get out most people will review. We understand that there is an issue with policy coming out and training being conducted. The APR and once the APS consultant is hire the training will be conducted at cluster meeting. Per Joyce Massey-Smith

**DAAS - Joyce Massey-Smith**

Ms. Massey-Smith explained the Division is going through major changes with HB 630 and we value our relationships with our county partners.

Legislation: A bill was passed that doesn't require legal representation, change in 35A-1105 in Guardianship. DAAS encourage counties to consult with their attorneys when filing petitions. Not sure how this has been circulated through the courts. This bill was effective June 25th, continue to talk with your attorney. SB630 session law 2108-33. Specific lay out for health care providers and public agencies.

Question: has there been conversation as to how this will impact others. The concern is that the filing will occur and DSS will be appointed and not been involved.

Ans. – Not sure at this time how it will impact the DSS offices

The group was informed that the Division received additional funds - reallocation of SSBG in Guardianship less than a million dollars.

DAAS is looking at data and which counties received money prior. Question - will you look at counties who contract with agencies who work with their wards. Ans - we tried to collect that data on contract last year and we will be looking into this again. There are counties that contract for all of their wards. A survey will be done again. Currently paying 226.09 per ward at the State Level. We started with 26 agencies and we are now down to 12 agencies. The county is free to contract. We will try to get this out as soon as possible, we have several vacancies we are trying to get filled. It's not a lot of dollars but we want to be fair. We have finally got a position to conduct APS training and this position will concentrate on advanced training. We are also working on extending our partnership to Universities across the State, looking for resources to assist with abuse. An additional \$1 million to HCCBG that will help with the waitlist.

Getting ready to plan for the long session and the priorities: APS, Guardianship and HCCBG.

There is question about what DAAS is doing around caregivers, doing some planning, we feel that we need study on the statues. There's a 9% increase in APS reports screened in, this is based on the survey that has been received thus far. The state held listening session and effective 2019, a survey will be open through Nov. NC State Aging Plan 2019-2023 Survey link.

We are working with the Elder Justice and Governor's Council on Aging to share what we (DSS) do and what we are. DAAS will continue to ask for stories.

HB630 working on data for the measures, will look at measures in January. The time it takes to complete APS evaluation, we will have to make changes to the 5026 and we are working on that. We will hope to present this information to the committee soon - 3 months of data. There is no data on guardianship (measuring performance seeing clients every 90 day) looking at creating a SIS code that will capture visits made to the ward next FY, the other measure will be SA In home. Training on the 7016 that will be updated in the coming months.

There was a question regarding additional slots for CAP/DA, Ans. - CAP/DA that will come through DMA (clinical section)

Settlement - we continue to strive for the goal on the housing program that are eligible for TCLI, SA-IH clients can apply for the TCLI. Education is being done with the LME/MCO on how to apply for SA-IH. We will be meeting with the LME/MCO in the upcoming weeks and one of the things to discuss is how to talk with the DSS. New ADA advisor - Sam Hedreth and would like for her to come and talk with us (Adult Services Committee) about the settlement.

Another survey will be coming out to increase the number of SA-IH, DAAS is making an argument to expand this program and document the needs.

Leslie Karjanus- OPIOD Symposium coming from the Federal Samson Grant, set up regional session, state opioid "save the date" will be coming. 6 regional training that will be held across the state. This will develop and connect community partners, they are as follows:

- Sept 7 - Rocky Mt - Eastpointe time TBA
- Sept 13 - Wilmington
- Sept 13 Clyde
- Nov 16 Cumberland
- Nov 29 Chapel Hill

Information will be sent out with confirmed time and place.

There was discussion on the time frame for APS surveys, it was asked if the time frame for Abuse/Neglect could be the same as Exploitation (45 days) as this will give the SW more time to complete a more thorough evaluation.

### **ACLS - Karrissa Merrill**

Recognize central branch manager - Eva Oakley

ACLS will be sending out county oversight summaries - goal to have them out by October 1st and there should be no surprises. Counties should be monitoring homes at least quarterly.

The FCH admin renewal that were due June 30th, we have 114 that have not submitted their Renewal information, the deadlines have been extended to August 30th. The Section will be contacting the counties to reach out to those homes that have not submitted their information. We are approaching renewal season for Facility license renewal. The home has to have an approved facility administrator. An email was sent out this morning when submitting reports (08/08/2018) another email will be sent regarding reports that are submitted. The reports need to be sent separately so they can be filed in the respective folders. Karissa will send out the regional map along with regional email address. When there are changes in county staff please inform the Division so that new staff can receive the resources and training needed. Basic Orientation and

workshops this September in Black Mountain, registration is open. Refresher training will be held this month but it is full. 1068 training will be held, it will be a 45 minute to 1 hour webinar that will be sent and this will help free up time for more face to face training.

### **DMH - Lisa Jackson**

- CMS approval of the 1115 Waiver is expected in late August.
- With Medicaid Transformation, there will be 4 statewide plans (commercial) and up to 12 Provider Led Entities (physicians, hospitals, etc.) or PLEs; these will be the Standard Plans from which consumers select one. The plan is for Standard Plans to go live by July 1, 2019 and Tailored Plans to go live July 1, 2021.
- DSS will retain their role in Medicaid eligibility determination.
- The Department has awarded the contract for Medicaid Managed Care Enrollment Broker Services to MAXIMUS (this is the first procurement contract award in the Medicaid transformation process);
  - MAXIMUS will provide:
    - Choice counseling
    - Enrollment assistance
    - Education to members
- Senate bill 630 (SL 2018-33) was passed during the short session and the goal of this legislation is to reduce inappropriate Involuntary Commitments. This legislation takes community placement pressure off the EDs. ED physicians were forced to IVC some individuals who were in fact, voluntary, because that was the only way that they could get law enforcement to transport the individual to a designated IVC facility.
- DMH/DD/SAS will write policies around this legislation and is responsible for creating a health screening tool which will be completed in conjunction with the first examination for commitment. Training will be offered on how to use the tool. DMH/DD/SAS will also convene a work group to begin delving into some of these issues as the legislation becomes operational and Dr. Carrie Brown, our new Chief Medical Officer, will lead this group.
- Working through stages of implementation now, but must be “on the ground and ready” by October 1, 2019.
- Communication will be key to educating the public: through webinars, FAQs document, regional meetings, county commission advisory board/committee.
- Implementing this legislation will require the aid of attorneys, program staff and DHHS staff.

Meeting adjourned

<b>County/Department</b>	<b>Name</b>
Dare/ Director	Chuck Lycett
Wayne/ Program Admin	Kim McGuire
Harnett/Supervisor	Edwin Bass
Lincoln/ Director	Tony Carpenter
Guilford/Director	Heather Skeens
Cumberland/Asst. Director CW	Sandy Connor
Cumberland/Section Chief Adult Services	Kristin Bonoyer
Cumberland/ Asst. Dir. Adult Services	Crystal M. Blade
Div. Of Aging/ Adult Services	Leslie Karjanis
Edgecombe/ Adult Services	Brenda Daniels
DAAS	LeShana Baldwin
Buncombe/ SW Director	Rebecca Smith
Moore/ SWS	April Black
Yadkin/ HAS	Kim Harrell
Stanley/Program Manager	Donza McLean
Edgecombe	Deloris Council
Davie/ Director	Tracy Murphy
Greene/ Director	Angela Ellis
Carteret/ Director	Clint Lewis
Hyde/ Director	Laurie Potter
Beaufort/Director	Melanie Corprew
Orange/Supervisor	Kinyatly Lassister Fisher
Martin	Veronica Taylor
Scotland/Director	April Snead
Northhampton/Director	Sheila Evans
Alamance/Director	Susan Osborne
Lenoir/Director	Jeff Harrison
Perquimans/Director	Susan Chaney
Chatham/Director	Jennie Kristiansen
Chowan/Director	Christine Dowdell
Wake/Program Manager	Craig Burrus
Greene/ Adult Services Supervisor	Preston Craddock
Warren/ Adult Services Supervisor	Rena Alston
Franklin/Services Program Administrator	Andrew Payne
Rowan/ Deputy Director	Rae Alepa
DMH/DD/SAS LME-MCO Liaison	Lisa Jackson
Halifax/Director	Dora Ann Carter
Gaston/Director	Angela Karchner
Cleveland/Director	Karen Pritchard
ACLS – Co. Liaison	Karisa Merrill