

IV-D Meeting
February 7, 2007

Present:

Call In:

Ben Rose	Chowan DSS		Phyllis	Wake Co.
Joe Crook	Wake County		Michelle Poole	Alamance Co
David Daughtry	Central Office		Mitchell Laws	Caldwell Co.
Cathie Alexander	Consultant		Steve Garrison	Buncombe Co.
Beverly Sulecki	Forsyth Co.			Catawba Co.
Vickie Odom	Central Office			Bladen Co.
John Jablonski	Pitt Co.		Rene	Lincoln co.
Barry Miller	Central Office			
Vickie Odom	Central Office			
Carol Ray	Central Office			

Vickie Odom gave update on Policy & Training.
Reinforcement of NIVD. – Joe McCants, Cynthia Easterclipp, Meg Bolac and Vickie are to discuss this.

RE: Services of IV-D

Show Cause Process – Pre se action will require source fee. Clerk will put on calendar to determine where and how. Without an attorney – they are official record keeper. A pay history may be requested but there may be a charge for these services.

Gave copy of list of services still available on SES system. Central Collections SCR SFR? Use of purge documents

This training was well received by the clerks and they welcome any information to assist them. The DRA Regulation Review in Budget document was discussed in various meetings.

a. Mandatory \$25 Fee Update

Legislation to make legitimate has been delayed for 6 weeks.

Never TANF cases receiving at least \$500 in Child Support - \$25 is to be taken from the client from the next funds received. This is a yearly amount. The average payment that a Child Support client receives is \$294

b. Loss of Incentive Matching

At present until 10-01-07, use incentive money to offset 34% of program. There will be no Federal match after 10/07. This will then be 100% county funds. This should present a revenue shortfall in Fiscal 08. This was discussed at the Child Support supervisor's meeting. This will be statewide about \$12M county and state loss of revenue.

c. Reduction of Lab Testing Costs Feds pay 90 and state 10% - effective in 07, Feds pay 66% on meds. Department/division approval to ask legislature to pay the shortfall. If passed, will not affect to a large degree.

d. Effective in all situations next year as well. Potential of some additional revenue. Within the next year, a drive into Canada or Mexico will require a passport.

f. Looking at what other Fed wants from us. Does the State get to pursue vendor as a low cost alternative insurance for We get to determine what is affordable. Could be 5% or 10% of gross?????

Fees available on OCSE website.

Each office representative encouraged to review and submit within 6 weeks to the Federal government.

Would like attention in Congress to get movement on items.

It has been advised they will look into this as interest is shown. It could be that incentive match may be reinstalled.

J2E Medical Support is looking at getting low cost reasonable insurance and medical support payments. – offset payments for Medicaid and Health Choice.

- e. Pre-Assistance Assignment Eliminated 10/0/09 – Potential loss of \$1.22M.
- occurred before receiving TANF.

Automatic referrals of Child Care Subsidy customers to IV-D The Directors Association is pushing. They would have to come to CSE before receiving subsidy – improved integrity in Child Care subsidy program. Data Warehouse is trying to determine CSE clientele and _____ overlap. There are 68,000 children in child care subsidy. This is on the Director's Association agenda to move forward.. We need to determine how many Child Support cases this will bring to us.

Additional funds create problems with adding dollars to the budget; thus reducing day care subsidy amount received. (Estimate 1/4 of 68,000 to be new cases)

Intact families would not impact the number of new cases.

Distribution of Incentives - notice of getting award. \$1.4 for all counties. Federal Fiscal 05 – will be getting distribution information soon. We will send out documentation prior to distribution of funds.

Seat Management Computers – The 4 year contract terminates in May, 07. The equipment becomes \$0 value to the vendor and becomes property of those holding. When a computer needs repair or replacing, it will become part of the budget. It was asked if programs could be installed on computers in offices. The counties will do ongoing maintenance.

We would like to be able to continue to upkeep maintenance and programs from Central Office. We do not have funding yet for servers. We will need to include this in the budgets for counties.

Arrears

We are trying to enter into agreement with an already established service provider. The progress is very little; we hope to have in place by spring.

State offices will be implemented first. Counties then volunteer. If you need service, let us know. We would like to get every office ?operational?

There will be no cost factor for the counties – the State will cover the cost.

Debit Card Update

We are on target for April, 07. The Logo will be "ncKIDScard". The brochure will be in both English and Spanish. The poster is to be displayed by Vickie Odom. Marketing Manager will be distributing soon.

1. Active clients – need SSN, DOB and address
2. Not currently using direct deposit
3. Received check in the last 6 months
4. One per person MPI
5. No new cards to be issued. Load as funds

Initial Enrollment - having to issue a check will initiate enrollment. Once the card is issued, it will not be deactivated until 36 months of inactivity have taken place.

The bank will mail the introductory package to the client. FAQs will be posted on the Web. JPMorgan has a website with unlimited number of calls to JPMorgan Customer Service.

We can provide this package to county offices and to the Call Center (possibly have in soft copy and could e-mail).

Cannot add month to the card – it cannot be used as a credit card.

Franklin County will be the pilot county – scheduled for the first week end in March.

We are looking at total implementation of 12 months. A conference call is scheduled for each group of counties one month in advance of when their county will roll out.